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de la physiothérapie

Remote Proctoring of the PCE Written Component and risr/

Nicole Prieto and Adam Sayers

January 5, 2024



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de la physiothérapie

Housekeeping

This webinar is being recorded

- Webcams are off, microphones are on mute
- Questions: Q&A function

Website: www.alliancept.org

Email: exams@alliancept.org



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Exam Preparation Resources

- [Candidate Information Package: Remote Proctoring of the Written Component](#)
- [Written Component Tutorial](#)
- [Essential Guide for Candidates](#)

- [Rules of Conduct and Examination Security](#)



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Session Agenda

- Remote proctoring
- risk/
- Before exam day
- Exam day overview



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Remote proctoring

- Any **private, secure** location
- Testing setup is the **candidate's responsibility**
- Screening process is more extensive



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Remote proctoring

- Proctor – person that maintains the integrity and security of the exam
- **Will be interacting with you through chat only**
- You will be video-, screen- and audio-recorded once you are admitted into the exam until you end your exam session



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risr/

risr/assess

[BLOG: CAPR Welcomes New Exam Partner](#)



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ProctorExam



PROCTOREXAM

by Turnitin



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Before exam day



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Preparing for the Exam

Preparing for the Exam - Canad x +

alliancept.org/competency-exam/preparing-for-the-exam/

- Getting Started +
- Apply For Exam +
- Preparing for the Exam** —
- Exam FAQs (Scoring and Reporting)
- Essential Guide for Candidates
- Exam Blueprint
- Written Component Tutorial
- Written Component Practice Questions
- Remote Proctoring of the Written Component
- PCE Key Reference list
- Lexicon
- Testing Accommodations
- Changing Your Information
- Illness or Other Extraordinary Circumstances
- Rescheduling Exam Date
- Post-Exam Services

Preparing for the Exam

CAPR has some resources that may help you to prepare for the exam.

Candidate Presentation: the Physiotherapy Competency Exam

May 10, 2023 Written Component Information Session

The PCE Written Component

2023 Candidate Information Session

Nicole Prieto, Physiotherapist Advisor, Examinations
Kelly Piasentin, Lead Psychometrician

Watch on YouTube

This webinar was led by Nicole Prieto, CAPR's Physiotherapist Advisor and Kelly Piasentin, CAPR's Lead Psychometrician and focused on an overview of the Written Component, including the scope, structure, and scoring of the exam.

*The Written Component is now delivered through *risr/*. Please disregard all references to Prometric.



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Written Component Tutorial

Written Component Tutorial - C X +

alliancept.org/competency-exam/preparing-for-the-exam/written-component-tutorial/

- Getting Started +
- Apply For Exam +
- Preparing for the Exam**
- Exam FAQs (Scoring and Reporting)
- Essential Guide for Candidates
- Exam Blueprint
- Written Component Practice Questions
- Written Component Tutorial**
- Remote Proctoring of the Written Component
- PCE Key Reference list
- Lexicon
- Testing Accommodations
- Changing Your Information
- Rescheduling Exam Date
- Illness or Other Extraordinary Circumstances

Written Component Tutorial

The Written Component Tutorial is an exam preparation tool that aims to give you an overview of the structure and content of the Written Component, and to orient you to the test-taking features that will be available to you on exam day within the exam platform.

It is strongly recommended that you access this resource before exam day. You can do so using the information below:

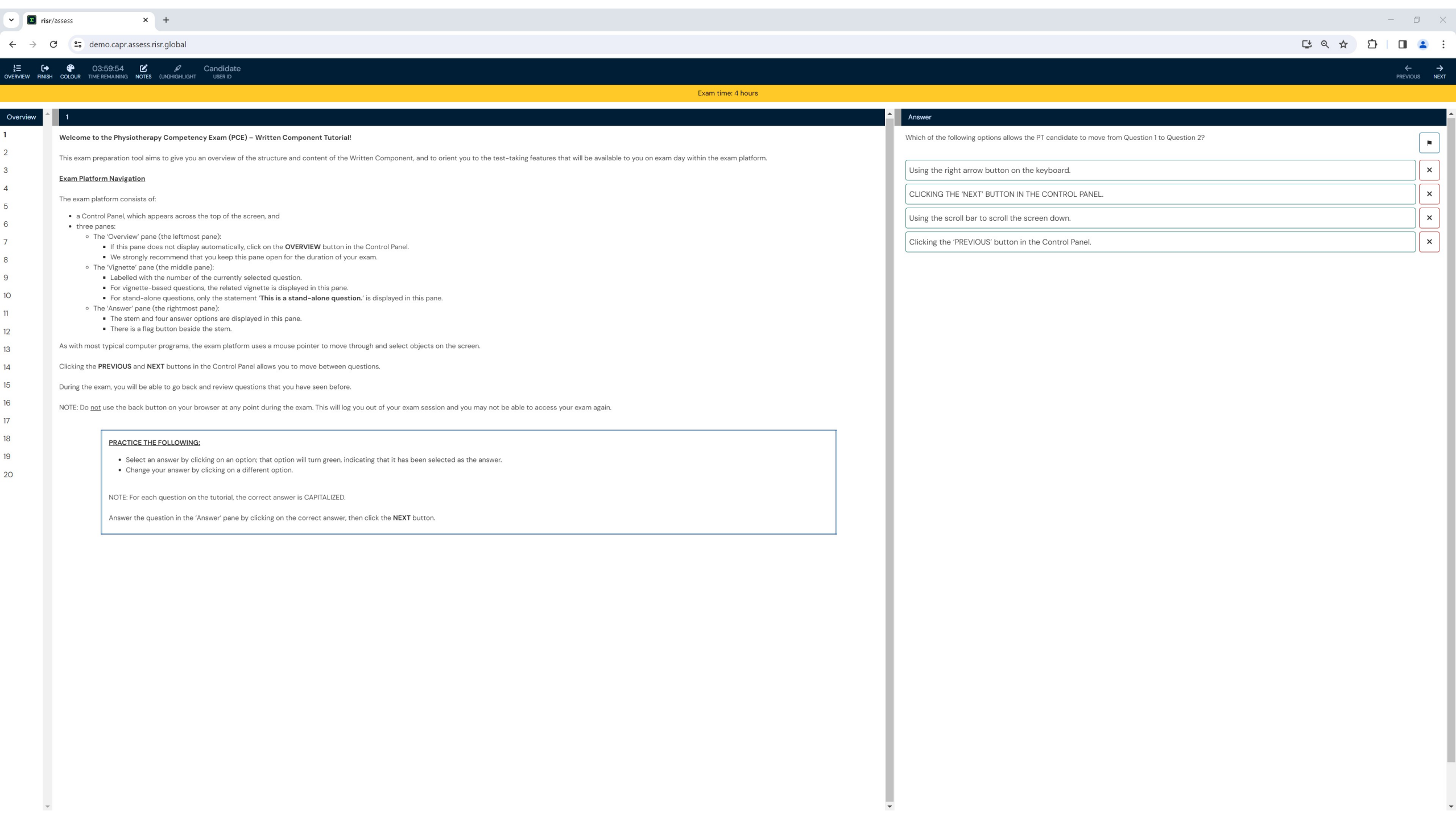
URL:	https://demo.capr.assess.risr.global/
Username:	Candidate
Password:	thisisademo

You will have four hours of access to the tutorial once you log in. There is no limit to the number of times that you can access the Written Component Tutorial.

The Written Component Tutorial is available in English only. A French version will be available by the end of January, 2024. **Please disregard question 10 in the tutorial, as there is currently no French content.**

NOTE: You will not have access to the Written Component Tutorial after you have begun the process to launch your exam. We strongly encourage that you access the tutorial before the exam to ensure that you are familiar with how to use the exam platform.





Exam time: 4 hours

Overview

1

Welcome to the Physiotherapy Competency Exam (PCE) – Written Component Tutorial!

This exam preparation tool aims to give you an overview of the structure and content of the Written Component, and to orient you to the test-taking features that will be available to you on exam day within the exam platform.

Exam Platform Navigation

The exam platform consists of:

- a Control Panel, which appears across the top of the screen, and
- three panes:
 - The 'Overview' pane (the leftmost pane):
 - If this pane does not display automatically, click on the **OVERVIEW** button in the Control Panel.
 - We strongly recommend that you keep this pane open for the duration of your exam.
 - The 'Vignette' pane (the middle pane):
 - Labelled with the number of the currently selected question.
 - For vignette-based questions, the related vignette is displayed in this pane.
 - For stand-alone questions, only the statement **'This is a stand-alone question.'** is displayed in this pane.
 - The 'Answer' pane (the rightmost pane):
 - The stem and four answer options are displayed in this pane.
 - There is a flag button beside the stem.

As with most typical computer programs, the exam platform uses a mouse pointer to move through and select objects on the screen.

Clicking the **PREVIOUS** and **NEXT** buttons in the Control Panel allows you to move between questions.

During the exam, you will be able to go back and review questions that you have seen before.

NOTE: Do not use the back button on your browser at any point during the exam. This will log you out of your exam session and you may not be able to access your exam again.

PRACTICE THE FOLLOWING:

- Select an answer by clicking on an option; that option will turn green, indicating that it has been selected as the answer.
- Change your answer by clicking on a different option.

NOTE: For each question on the tutorial, the correct answer is CAPITALIZED.

Answer the question in the 'Answer' pane by clicking on the correct answer, then click the **NEXT** button.

Answer

Which of the following options allows the PT candidate to move from Question 1 to Question 2?

Using the right arrow button on the keyboard.

CLICKING THE 'NEXT' BUTTON IN THE CONTROL PANEL.

Using the scroll bar to scroll the screen down.

Clicking the 'PREVIOUS' button in the Control Panel.

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Answer

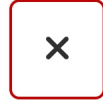
Which of the following options allows the PT candidate to move from Question 1 to Question 2?



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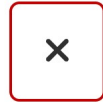
CLICKING THE 'NEXT' BUTTON IN THE CONTROL PANEL.



Using the scroll bar to scroll the screen down.



Clicking the 'PREVIOUS' button in the Control Panel.



Browser tabs: New Tab, risr/assess

Address bar: demo.capr.assess.risr.global

Navigation: OVERVIEW, FINISH, COLOUR, 03:51:04 TIME REMAINING, NOTES, (UN)HIGHLIGHT, Candidate USER ID, PREVIOUS, NEXT

Color palette: WHITE, YELLOW, ORANGE, ROSE, PINK, PURPLE, BLUE, AQUA, LIME, MINT, GREY, DARK

Hue, Saturation, Lightness sliders

Overview

1

Welcome to the Physiotherapy Competency Exam (PCE) – Written Component Tutorial!

2

3 This **exam preparation tool** aims to give you an overview of the structure and content of the Written Component, and to orient you to the test-taking features that will be available to you on exam day within the exam platform.

4

Exam Platform Navigation

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Environment Requirements

Item	Requirement
Testing environment	An indoor, well-lit, uncluttered, and distraction-free room. You must be alone when you are taking the exam.
Workstation	Desktop or laptop computer on a clean desk or table. No other items in your workstation except for the required items.
Camera view	Your proctor must be able to see you and your surroundings well for the duration of the exam.





Tech and Network Requirements

Item	Requirement
Testing Device	Desktop or laptop computer, single monitor, mouse and keyboard
Hard drive (HDD) storage space	Minimum 20GB free space
Total memory (RAM)	8GB recommended (Minimum 4GB)
Operating system	Windows – minimum Windows 10; Mac – minimum 10.13
Internet connection	Stable connection, 3 Mbps download and 3 Mbps upload





Tech and Network Requirements

Item	Requirement
Web browser	Google Chrome, ProctorExam plugin installed
Web camera	A functional internal or external web camera
Microphone and Speakers	A functional internal microphone and internal or external speakers
Remote proctoring device	Smartphone or tablet – Android 5.1 or higher or iOS 10.0 or higher. ProctorExam app installed
	Huawei P30, Samsung Galaxy A3 (2016), and Google Pixel 3 or newer are not compatible





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Your Exam Information

- 1. 30 days before your exam:**
 - Exam Appointment Confirmation from CAPR
- 2. 1 week before your exam:**
 - ProctorExam registration email
- 3. After completing the system check:**
 - ‘You are now ready to take your exam’ email from ProctorExam



alliancept.org

Dear Nicole Prieto,

Please see below for important details related to your Written Component exam on Monday, January 15, 2024.

- **Exam Appointment Time:** 9:00 AM Eastern Standard Time
- **Login credentials:**
 - Username: XXXXX
 - Password: YYYYY

Before exam day:

One week before your exam date, you will receive an email from ProctorExam. The links in this email are unique to you; **do not share them with anyone else.**

At least 48 hours in advance of exam day, follow the instructions in the email to:

1. Download the ProctorExam Google Chrome plugin. This is required to successfully connect with a proctor and begin your exam.
2. Complete a System Check before exam day. You will be prompted to test your microphone, speakers, bandwidth, webcam, and screenshare.

For more information about these steps, go to [Section 3.4.6 of the Candidate Information Package – Remote Proctoring](#).

Following completion of these steps, you will receive a second email from ProctorExam, which will contain the link that you will use to access the exam at your exam appointment time.

On exam day:

At the above time:

1. Click on the 'Step 2' link in the email received from ProctorExam after completing the System Check. **Note: Google Chrome is the only supported browser.**
2. Select 'Start exam'.
3. Follow the on-screen instructions and connect to a proctor.
4. Upon completion of these steps, you will be provided with a URL link. Access the link and enter the login credentials provided above.

Note: Your exam time will not begin until after you have completed the above steps and launched your exam.

Technical Difficulties: If you have difficulty connecting to your proctor or issues during your exam, contact CAPR at the exam day support number that will be provided in advance of the exam.

If you have any questions about your exam appointment, please contact exams@alliancept.org.

Sincerely,



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Exam Appointment Confirmation email

- Exam appointment time and timezone.
- Login Credentials: Username and Password.
- You MUST have a **printed copy of the email** with you on your exam day.



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Please register for your exam



ProctorExam <exams@proctorexam.com>

To  Nicole Prieto

Hi Nicole Prieto,

You are signed up for your online exam.

Exam name: CAPR

FOLLOW THESE STEPS:

STEP 1: Download the ProctorExam chrome plugin. [Click here](#)

STEP 2: Complete the System Check [48 hours in advance] [Click here](#)

STEP 3: Once you finish the System Check you will receive an invitation to your exam.

ASSISTANCE

- Your exam schedule: Contact your institution Canadian Alliance of Physiotherapy Regulators (CAPR)
- General video instructions (can be different for your exam): [Click here](#)
- General exam rules (can be different for your exam): [Click here](#)
- Other questions: [Click here](#)

The ProctorExam Team



PROCTOREXAM

ProctorExam Screen Sharing

Remove from Chrome

 proctorexam.com 1.9 ★ (179 ratings)

Extension Social Networking 700,000 users



Overview

Lets you share your screen when taking an online exam on ProctorExam - <https://www.proctorexam.com>

This extension enables screen sharing on the ProctorExam distance examination platform. Screen Sharing can only be activated on

ProctorExam



Cancel



ProctorExam

Ensure your exam's integrity



★☆☆☆☆ 17

Procwise

Education

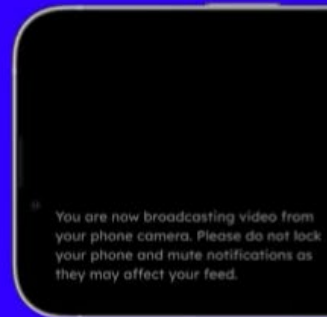
Ensure the integrity of your exam in just a few easy steps



Secure desktop to mobile pairing



Preserves battery life while streaming



Let's get started

The ProctorExam app needs to use your camera to complete your system check or exam setup. Scan the QR code displayed on your computer during this process to continue.



Scan QR Code

Exam: CAPR Test

Troubleshooting guide

Computer issues :

1. Refresh the page.
2. Restart the computer.

Smartphone issues :

1. Restart your phone.

If the problem persists, contact the support through the chat box on the bottom-right of your screen.

Great! You have successfully registered for your exam.

You will find your exam link in the email we have just sent you (it might take a few minutes before you receive it).

You can now close this page.

Check Requirements

- ✓ Microphone
- ✓ Speakers
- Bandwidth
- ✓ Webcam
- ✓ Mobile
- ✓ Screenshare

Check Requirements Completed

You have already completed the test associated with this requirement check. If you have another test, check your inbox for the correct email.

You are now ready to take your exam



ProctorExam <exams@proctorexam.com>

To  Nicole Prieto

Hi Nicole Prieto,

Below you will find the link to your online exam.

Exam name: CAPR Test

FOLLOW THESE STEPS:

STEP 1: Keep your **photo ID** at hand.

STEP 2: Check when your **exam** time slot opens. [Click here](#)

STEP 3: Once your exam time slot opens please go back to the link on **STEP 2**.

ASSISTANCE

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- Other questions: [Click here](#)

The ProctorExam Team



PROCTOREXAM

Hello Candidate,

You are a bit early.

You will be able to start your exam at

Monday, January 15th 2024, 09:00

Your local time.

If your computer is not configured to the timezone we detected, please double check online:

www.timeanddate.com

Your exam will start in:

38 days, 0h 33m

When you are in the exam time and you are ready to start, [click here:](#)

Start exam

Point X lite



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Exam day



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Required	Allowed	Prohibited
<p><u>Documents and information:</u></p> <ul style="list-style-type: none"> • Government-issued photo ID (Passport, Canadian Permanent Resident Card, Canadian Driver’s Licence) • The “You are now ready to take your exam” email from ProctorExam that you received after completing your system check. • A printed copy of the Exam Appointment Confirmation email with your Username and Password from CAPR. <p><u>Testing device:</u></p> <ul style="list-style-type: none"> • Desktop or laptop computer that has gone through the System Check and has the ProctorExam plugin installed • Web camera • Microphone and speakers • Mouse • Keyboard <p><u>Remote proctoring device:</u></p> <ul style="list-style-type: none"> • Smartphone / Tablet 	<ul style="list-style-type: none"> • Ear plugs (foam, no strings) • Ergonomic devices (e.g., device stands, footrests) • Eyeglasses (non-tinted) • Lip balm • Medical devices that are not dependent on the use of a communication device (e.g., cochlear implants, hearing aids, insulin pump, glucose monitor) • Medications (without packaging or paper inserts), including inhalers, EpiPens • Orthotic devices aids (e.g., arm slings, braces, casts, collars, canes, crutches, walkers, wheelchairs) • Plain sheet (to be used to cover items in the room if directed by the proctor) • Room or office furniture • Snack (small, odourless, noiseless, in a clear, unlabelled, zip-sealed bag) • Tissues (a few unpackaged sheets) • Water (one clear plastic bottle, label removed) 	<ul style="list-style-type: none"> • Beverages (other than water) • Calculator of any kind • Headphones, earphones • Jewellery (unless for religious reasons), watch • Notebook, paper (apart from your printed copy of the Exam Appointment Confirmation email) • Outerwear, hat, non-religious head covering. • Pen, pencil, highlighter • Published materials, notes, and other studying/testing aids • Purse, wallet, bag, briefcase • Pager, any other electronic devices, including any wearable technology





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Exam day requirements



Testing environment is ready

- Required items
- Door is closed/locked
- Alone
- Clutter- and distraction-free
- Comfortable



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Exam day requirements

Testing Device



- Computer – passed the System Check and has the ProctorExam plugin
- Webcam, microphone, and speakers



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Exam day requirements



Remote Proctoring Device

- Smartphone or tablet – has the ProctorExam app installed
- On silent and airplane mode or equivalent, notifications muted, screen rotation on



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Exam day requirements



Government-issued photo ID

- Passport
- Canadian PR card
- Canadian driver's licence



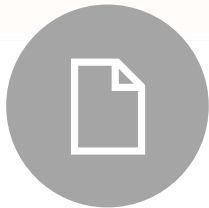
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Exam day requirements



A printed copy of the Exam Appointment Confirmation email from CAPR



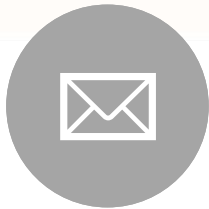
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Exam day requirements



The “You are now ready to take your exam” email from ProctorExam



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Starting the exam

- Click on the link in Step 2 of the “You are now ready to take your exam” email from ProctorExam

FOLLOW THESE STEPS:

STEP 1: Keep your **photo ID** at hand.

STEP 2: Check when your **exam** time slot opens. [Click here](#)

STEP 3: Once your exam time slot opens please go back to the link on **STEP 2.**



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Starting the exam

- Connect at your exam appointment time
- **Late:** if you attempt to connect 30 minutes or more after your exam appointment time, you will not be granted access to the exam and you will forfeit your exam fee



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Identity verification

- The proctor will verify your ID



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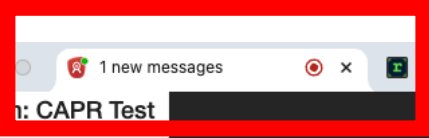
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Environmental and Candidate check

- You will follow instructions on the ProctorExam page and from your proctor on how to do the 360° scan of your room and the personal check



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i

You can start the exam whenever you are ready.

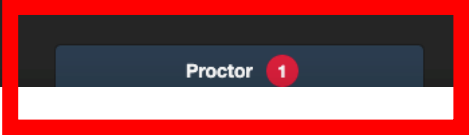
Next Step

Hi there, welcome to your exam. In a few moments, your exam will be ready after completing the necessary setup process. Please make sure that you allow Chrome notifications during your exam, so that you can receive important notifications during your exam. To get support with turning on notifications, please follow this guide: [https://tinylin\[...\]](https://tinylin[...])



ProctorExam just now

Issues?



ProctorExam Support **Point X lite** ¹

i

You can start the exam whenever you are ready.

Next Step

Proctor 1

Proctor: Hi Candidate, You can use this chat to talk to your proctor. Please follow the instructions you will see on the page, your exam will start only after you complete the setup procedure.

Chat with proctor



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Exam day

- You must have two tabs open for the duration of your exam: the **ProctorExam** tab and the **risr/assess** tab



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Exam day

- You will have access to the first question and your timer will start immediately once you log in
- You have **four hours** to complete the examination



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Interacting with your proctor

- Taking a break
- Responding to messages from the proctor



- Go to the **ProctorExam** tab to access the chat feature



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Technical difficulties

- Contact CAPR at the exam day support number that will be provided to you before your exam



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Finishing the exam

1. risr/assess tab: click the **FINISH** button then the **Submit Exam** button
2. ProctorExam tab: click **Finish Exam**



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Finishing the exam

The screenshot shows a web browser window with two tabs: 'ProctorExam' and 'risr/assess'. The address bar displays the URL 'fry-it.proctorexam.com/student_sessions/7f9cc922c99e76775b3cc3450fc4adb3'. The main content area has a dark blue background with a white rectangular box in the center containing the text 'Exam Completed' and 'You have successfully submitted your exam.' A mouse cursor is visible at the bottom center of the page. At the bottom right of the page, there is a red button labeled 'ProctorExam Support'.



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After the exam

1. Candidate feedback survey
2. Results within 6 weeks



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Thank you!



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